Aladdin Hasp Key Driver Install Issue

After an error free application installation, and the USB Hasp key is inserted the '**Found New Hardware Wizard**' dialog may appear. This only occurs on Windows XP systems with service pack 2.   The dialog is needed to complete the installation of the Hasp key drivers and must be performed to insure the application will recognize the key properly. The reason this dialog appears is due to the third party driver installation program improperly installing the driver files. The files are copied to the PC but are not recognized by the plug and play feature of the OS. The dialog that appears is similar to that shown below.
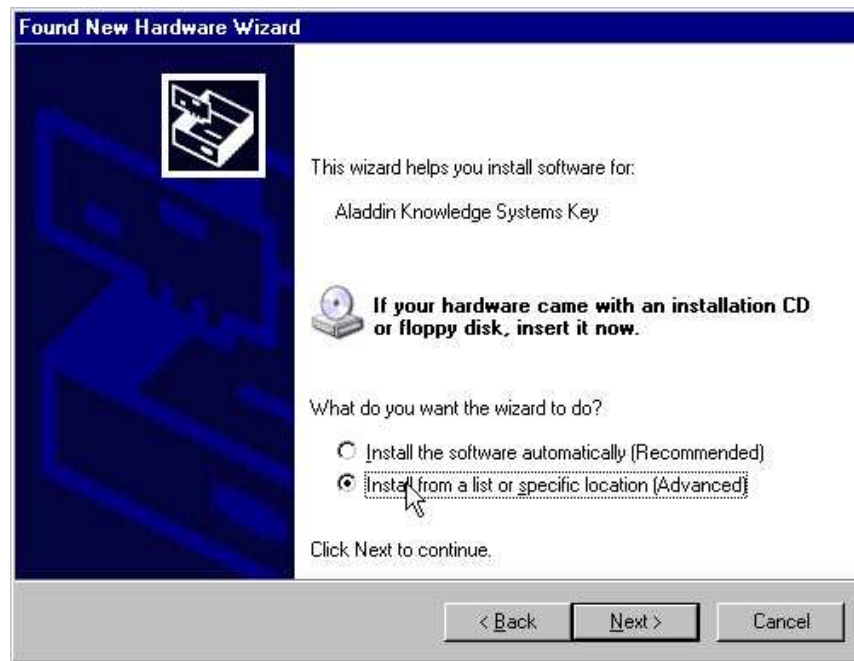
<div align="center">

Found New Hardware Wizard Dialog Graphic

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Please select the **last** option '**No, not this time**'. As shown in next graphic below.
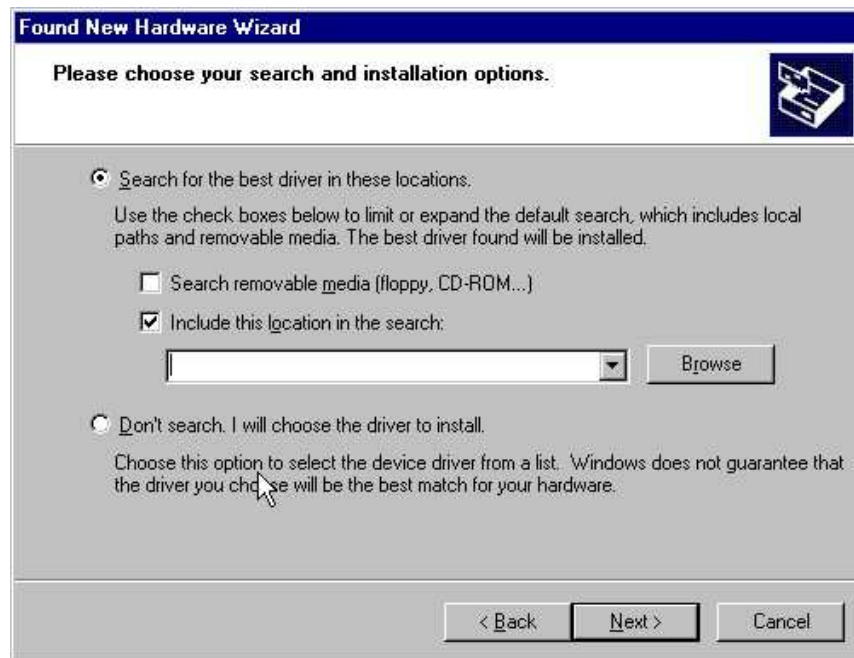

Click the 'Next' button to continue and the dialog will look similar to that shown in next frame.

Please select the option '**Install from a list or specific location (Advanced)**' as shown in graphic below.
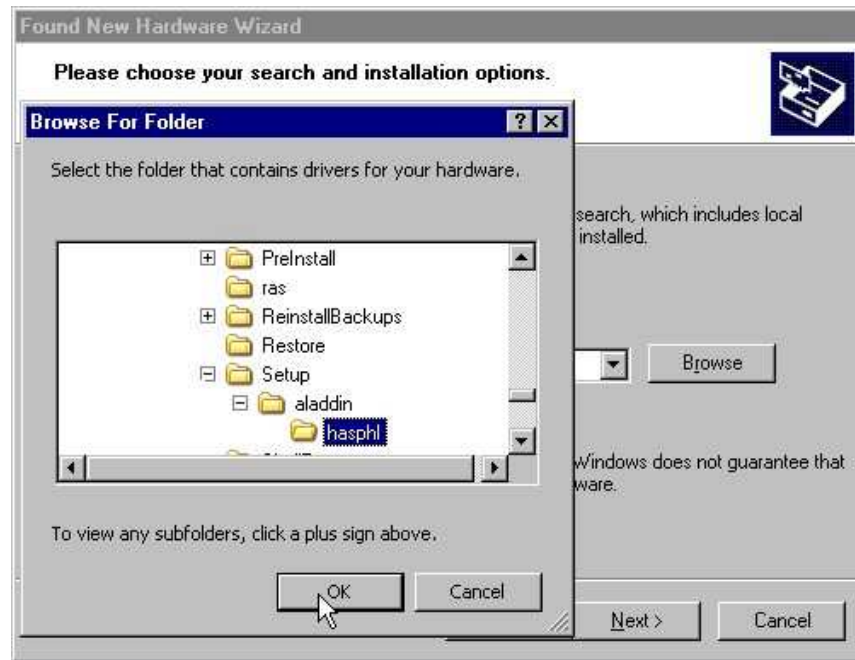

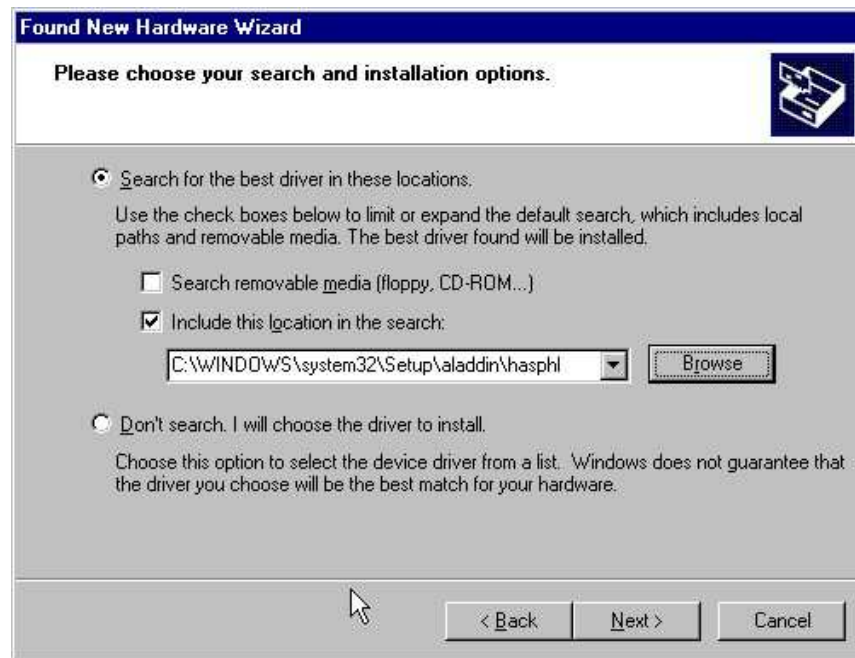Click the 'Next' button to continue and the dialog will look similar to that shown below.

Select '**Search for the best driver in these locations**'; check the option to '**Include this location in the search;**' <u>only</u>, then click the '**Browse**' button. The dialog should look similar to that shown in next frame.

Use the '**Browse**' button to select the location '**C:\WINDOWS\SYSTEM32\SETUP\ALADDIN\HASPHL**' as shown in the graphic below.

Then click the 'OK' button.   The dialog will look similar to that shown below.

Click the 'Next' button to continue and the dialog will look similar to that shown in next frame.

Please wait while the dialog does its driver file search and installation procedure. The PC **does not need access to the internet** to complete this action. This dialog will change very rapidly as the files are installed.

When the dialog has finished the installation process it will look similar to that shown below.

Click the 'Finish' button to close the dialog and the OS will respond as shown in the next frame.

This graphic indicates the hasp key is now completely installed and ready for use by the application.

The '**Found New Hardware Wizard**' dialog only appears on Windows XP systems with Service Pack 2 installed after an error free application installation and the Hasp USB key is inserted. These steps need only be performed if the '**Found New Hardware Wizard**' dialog appears, and must be completed as instructed to insure the application will recognize the key properly.

Start the application as per user manual instructions.

About Tidal Engineering

Headquartered in Randolph, NJ, Tidal Engineering Corporation has been designing and building award winning embedded hardware and software for test and measurement and data acquisition applications since 1992. The company further provides product development services together with engineering support, and is recognized for technical expertise in such areas as Embedded IEEE 488, and turnkey SCADA (Supervisory Control and Data Acquisition) systems. Tidal's products are available exclusively through ADI American Distributors Inc., an ISO-9002 certified distributor of electronic and electromechanical components and assemblies.

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